



Because your wellbeing is golden



THE
LION
RICHLANDS



Who Can I Talk to About Midas Safe Play at The Lion Richlands?

At The Lion Richlands, your wellbeing is our priority. That's why we've created Midas Safe Play – an extension of the Midas Rewards Loyalty Program designed to help you enjoy gambling responsibly.

Think of Midas Safe Play as your friendly guide – providing tips, tools, and resources so you can make informed choices and keep gambling fun, safe, and in balance. Our aim is to support you before gambling becomes unsafe.

Empowering You to Play Safe

With Midas Safe Play, you'll have the knowledge and strategies to enjoy gaming as entertainment – and nothing more.

- ◆ Play for fun – gambling is a form of entertainment, not a way to make money.
- ◆ Set your limits – decide on your time and spend before you start.
- ◆ Take breaks that refresh – step away to recharge and reset.
- ◆ Play with a clear head – avoid mixing gambling with alcohol or stress.
- ◆ Find your balance – explore everything The Lion has to offer beyond the Gaming Lounge.
- ◆ Know when to ask for help – we're always here to support you.



Taking Control of Your Fun

Pre-Commitment Tools

Stay in charge with pre-commitment. You can set a limit on your spend or your play time before you begin. This proactive approach helps you avoid overspending or losing track of time.

Our team is here to help you create a pre-commitment plan that works for you.

Recharge and Refresh

Taking a Break

Sometimes the smartest play is a break. With Midas Safe Play, we encourage you to enjoy all the great things The Lion Richlands has to offer:

- ◆ Savour delicious meals at our restaurants and cafés
- ◆ Relax with a refreshing drink at our bars
- ◆ Catch live music and entertainment
- ◆ Join family and community events outside the Gaming Lounge
- ◆ Balance is key to keeping your play safe and enjoyable.

We're Here to Help

Active Monitoring

If you'd like extra support, our trained staff can provide discreet active monitoring of your gaming activity. Should we notice any signs of difficulty, we'll step in gently and connect you with Midas Safe Play resources or external support services.



The Lion Richlands has introduced several safeguards to ensure a safe gaming environment:

- ◆ Facial recognition technology – protecting the wellbeing of those who have self-excluded
- ◆ Partial self-exclusion – enjoy the Club while limiting access to the Gaming Lounge

Additional Resources

We understand that sometimes you may need support beyond the Club. These services provide free, confidential help:

Gamblinghelp

PHONE | **FACE-TO-FACE** | ONLINE
www.gamblinghelponline.org.au
1800 858 858

Relationships Australia
QUEENSLAND
1300 364 277

These organisations also support friends and family members affected by gambling.

Our Commitment to You

Midas Safe Play isn't just a program – it's a promise. Our friendly staff are always here to answer your questions, guide you through safe gambling practices, and ensure your time at The Lion Richlands is enjoyable, balanced, and safe.

Safer Gambling Mission Statement

The Lion Richlands Club is committed to ethical and responsible behaviour that prioritises the wellbeing of our members and patrons. We are dedicated to minimising the potential harm of gambling and creating a safe, supportive environment for everyone.